Online Session for Volunteers to Join Experiential learning program (ELP) on Postal Service through My Bharat portal

Date: 30th May 2025 Time: 8 to 8.40 pm

Mode: Online Google meet

Speaker: Dr Arvinda Shaw, NSS PO-1

Participants: 10 volunteers

Description of the event: Dr Arvinda Shaw PO 1 organised an online session for volunteers through Google meet where she explained the benefits and sop launched by My Bharat portal on Experiential learning program - Postal Service. The last date for application is 8th June 2025. This 15days duration ELP will give hands on training to volunteers on the functioning of Postal Service. After completion of this ELP an E certificate will be issued to the participants. Experiential Learning Program on Indian Postal Service through My Bharat Portal Introduction:

The My Bharat portal's Experiential Learning Program (ELP) on Indian Postal Services provides youths/ students with an unique opportunity to learn about the history, functions, and impact of the Indian Postal Service. This program aligns with the National Service Scheme (NSS) objectives, promoting social responsibility, community service, and national integration.

Objectives:

- 1. *Understand Indian Postal Service*: Learn about the history, structure, and functions of the Indian Postal Service.
- 2. *Appreciate postal services' role*: Understand the role of postal services in facilitating communication, commerce, and social connectivity.
- 3. *Community engagement*: Engage with local communities to promote awareness about postal services and their benefits.

Integration with NSS Activities:

- 1. *Community service*: NSS volunteers can participate in outreach programs to promote postal services and their benefits to common people/ communities.
- 2. *Awareness campaigns*: Organize awareness campaigns to educate communities about postal services, including financial inclusion and social security schemes.
- 3. *Collaboration with postal officials*: Collaborate with postal officials to promote postal services and their role in national development. Learning effective communication skills, customer handling, different departments engaged in smooth working and delivering of letters, parcels,

different investment schemes for community people etc.

Activities and Responsibilities:

1. *Conduct outreach programs*: Organize outreach programs to promote postal services and their benefits.

- 2. *Distribute informational materials*: Distribute informational materials, such as brochures or pamphlets, to raise awareness about postal services.
- 3. *Engage with local communities*: Engage with local communities to promote the use of postal services and their benefits.

Reflections:

- 1. *Impact on community*: Reflect on the impact of the program on the local community, including increased awareness and adoption of postal services.
- 2. *Challenges faced*: Identify challenges faced during the program, such as limited access to postal services in rural areas.
- 3. *Lessons learned*: Reflect on the lessons learned, including the importance of postal services in facilitating communication and commerce during such training at post offices. Effective communication skills, customer handling, functioning of Postal Service management.

Conclusion:

The Experiential Learning Program (ELP) on Indian Postal Service through the My Bharat portal offers a valuable opportunity for Volunteers/ youths and students to learn about the history, functions, and impact of postal services in smooth running of a nation and its growth & development. By integrating with NSS activities, students can develop a deeper understanding of social responsibility and community service while promoting the use of postal services and their benefits.

This online session aimed at encouraging and motivating the volunteers to join such initiatives launched by the Ministry of Youth affairs and sports, Government of India through My Bharat portal and gain knowledge, skills, hands on training and experience.





